



Hunters Glen & Cove “Who to Call” (or contact) List

P O Box 624, Horse Shoe, NC 28742 <http://www.huntersglencove.com/> < rev 2.10.26 >

Fire, Police or Ambulance / Emergencies: call **9-1-1**. [It is a good idea to make your *house* # visible at night]. For non-emergencies: 828-697-4912 or 4911; Etowah Fire station (non-emergencies): 828-891-3102.

State Police (auto accidents, etc.): 800-445-1772 / 693-4141 or 828.298.4266 (Troop G Headquarters-Asheville) or 828.693.4141 (local NC SHP office)

Water issues: Hendersonville Water & Sewer – call (828) 697-3052 or 891-7779 www.hendersonvillenc.gov/water-sewer For homes *above* 505/512 Hunters Glen Lane “**no water**” can be caused by a power failure (call Duke Power - # below) **or** a problem at the pump station (located across from 505/ below 512 Hunters Glen) (call Hendersonville Water). **NOTE:** Hendersonville does NOT provide sewer service here.

Power outage: Call Duke Power at 800-769-3766. <https://m.duke-energy.com/outages/outage-alerts/>

Gas utility: Enbridge of NC. Billing:1-877-776-2427. Gas leak: 877-776-2427. (formerly “Dominion”)

Sewer system: If you are on the sewer system (half of homes here are) call the # posted on your bill (Carolina Water Service of NC, 800-525-7990). www.Carolinawaterservicenc.com And the address that use the sewer service are listed here: https://huntersglencove.com/pdf_docs/Addresses_on_serwer_system.pdf

Before digging a hole (to protect utilities) call: 8-1-1.

Animal Enforcement – 828-697-4912. For lost/found pets call Animal Services at 828-697-4723. For animal-related ordinances & fines: <https://www.hendersoncountync.gov/code-document/article-i-general-provisions-chapter-16>

Noise: Henderson County has a Noise Ordinance (link below) with more restricted noise controls from **11 pm – 7 am**. If you experience noise issues, call the **non-emergency # 828-697-4912**. www.hendersoncountync.gov/search/site/noise%20ordinance

County services: under “Government” then “Departments”) here: www.hendersoncountync.gov

Note: the HOA is in Henderson County, not the City of Hendersonville.

Ecusta Trail (added 2/10/26): How do I report an emergency, problem, or maintenance issue? (on the Trail): "If you have an emergency, dial 911. If there is a problem related to the Trail, call 828-490-1854 or email info@ecustatrail.org " <from: <https://www.ecustatrail.org/> >

Information about Hunters Glen & Hunters Cove (website); find Info and Board contact info Board etc.: <http://huntersglencove.com> For Home Owner Association (HOA) documents & covenants: http://huntersglencove.com/file_cabinet.html. Current HOA fees (\$50 per yr @ 2021) are due in May. *Note: Hunters Glen is subject to Hunters Glen Covenants; Hunters Cove is subject to Hunters Glen and Hunters Cove Covenants.* Please use the May 2018 (most recent) version of Covenants.

Snow or tree removal (on roads): NC DOT (Road) Maintenance: 694-7971. *Snow:* NC-DOT gives priority to snow removal on major roads & highways first. *Trees:* according to the NCDOT (2/10/26) if a tree falls on a state-maintained road, DOT will clear and clean up the road only. The part that falls on your property is for you to clean up. That’s because owners own to/from the middle of the road and sometimes the road is on both sides of the house. The NCDOT has ‘about’ a 15 ft right-of-way from road center but only cleans up what is on the road.

Waste Management. Homeowners choose their own waste removal service. The Henderson county Recycling center can be reached at: 828-694-6524 or www.hendersoncountync.gov/solid-waste

HOA newsletter: To receive newsletter, please ‘allow’ email from the secretary, secretary@huntersglencove.com so it will not go to Spam. Contact the secretary if you do not have internet/email. Send your email or updated emails to the secretary. Email accounts are not shared.

Internet and phone service. It is recommended that residents do an online search for Henderson County to see what provider fits your goals, price range, etc.

Do you have your house “listed” or have a tenant? Please share a copy of this document. The owner should be the primary contact. Going to be gone during sometime during winter(?) You might consider turning your main water valve to “off.”